



K I T S I L A N O

Neighbourhood House

Kits House Childcare Services

WAITLIST POLICY

At Kits House, we seek to balance the needs of the community and our organization's core values in our childcare waitlist policy. We strive to:

- Ensure that we are able to sustain our organization, our programs, and our staff for the long-term
- Honor our existing commitments to internal families
- Keep families whole
- Welcome new external families through a clear and consistently applied waitlist policy

Therefore, when spaces become available in any of our centres, we serve each of the following groups as fully as possible, before moving to the next group:

1. Internal children who are advancing to the next age group (e.g., toddlers moving into a 3-5 program)
2. Children of eligible Kits House staff members. Conditions will apply; please discuss terms and your eligibility with Human Resources
3. Children registered in another childcare program at Kits House
4. Siblings of children currently enrolled in a childcare program at Kits House
5. Children funded for inclusion support by Vancouver Supported Child Development or Aboriginal Supported Child Development
6. Children of families living in Kitsilano between Burrard Street and Alma Street, and between the Burrard Inlet and 16th Avenue
7. Children of families working in Kitsilano between Burrard Street and Alma Street, and between the Burrard Inlet and 16th Avenue

FREQUENTLY ASKED QUESTIONS

How do you decide within the same Priority Group?

Within each priority group, offers will be made by the Childcare Team based on the potential child's age, the program's current and anticipated demographics, continuity of care for each child and family, Child Care Licensing regulations, community need, etc. Only in equivalent situations will the earlier waitlist date prevail.



www.kitshouse.org

2305 W 7th Ave. Vancouver BC, V6K 1Y4 · 604.736.3588

When will we get a space?

Our waitlists are *not* a straight line of first-come, first-served; when spaces become available in any of our centres, we will serve each of the priority groups as fully as possible, before moving to the next priority group.

The nuances in our waitlist policy make it impossible to predict when your child might receive an offer. So that we may focus on our daily work, please do not contact us about your waitlist number, position, or likelihood. We will proactively contact your family as soon as we can confidently foresee a placement for you.

How and when do I sign up?

Each Kits House childcare location and age group keeps a separate waitlist. To sign up, visit the specific program that you are interested in waitlisting for. Our current childcare programs and locations include:

CHILDCARE LOCATION	PROGRAMS/AGES	LINK TO LEARN MORE & WAITLIST
Kitsilano Neighbourhood House	Bumble Bear ·3 -5 years (FT)	https://www.kitshouse.org/bumble-bear-daycare/
	Kits Kids Club Out of School Care ·5 – 12 years	https://www.kitshouse.org/kitsilano-kids-club/
Collective Tennyson Childcare Centre	Infant & Toddler Care ·0-36 months (FT)	https://www.kitshouse.org/infant-and-toddler-care-at-the-collective-tennyson-childcare-centre/
	Collective 3-5 ·3-5 years (FT)	https://www.kitshouse.org/full-time-3-to-5-year-old-care-at-the-collective-tennyson-childcare/
	Pre-K ·3-5 years (PT)	https://www.kitshouse.org/pre-k-part-time-care-at-the-collective-tennyson-childcare-centre/
	Collective Kids Club Before & After School Care ·5 – 12 years	https://www.kitshouse.org/the-collective-kids-club-before-and-after-school-care/
Hudson Childcare Centre	Hudson Preschool (PT) ·30 months to school age	https://www.kitshouse.org/hudson-preschool/
	Hudson Out of School Care Before & After School Care ·5 – 12 years	https://www.kitshouse.org/hudson-out-of-school-care/
Dunbar Kids Club @ Immaculate Conception Parish Hall	Dunbar Kids Club ·5 – 12 years	https://www.kitshouse.org/dunbar-kids-club/
Maple Childcare Centre	Infant & Toddler Care ·0-36 months (FT)	https://www.kitshouse.org/infant-and-toddler-care-at-maple-childcare-centre/



	Maple 3-5 ·3-5 years (FT)	https://www.kitshouse.org/full-time-3-to-5-year-old-care-at-maple-childcare-centre/
	Maple Kids Club Before & After School Care ·5 – 12 years	Coming soon!
Various Locations	Spring Break & Summer Camps ·Kindergarten – 12 years	https://www.kitshouse.org/spring-break-and-summer-camps/

**Please note that we will not automatically move your child from waitlist to waitlist as your child ages. For example, if your child reaches two years old without a placement, we will not automatically move your child’s waitlist information to our preschool waitlist.*

I finished your waitlist form – what’s next?

Please be assured that if you have received the auto-generated response from our systems, you have been added to the waitlist. Due to an overwhelming amount of requests, we are unable to respond to inquiries if your waitlist application was received.

We will follow up annually to confirm you want to remain on our waitlist and to remind you to apply for our other waitlists when your child’s age allows.

What else can I do?

The [Westcoast Child Care Resource Centre](#) keeps lists of Vancouver childcare operators; we strongly suggest you join as many waitlists as you can.

Childcare services in Vancouver and in BC are in such high demand that unfortunately, no matter how many waitlists a person might join, many families will simply not get access to childcare.

Community members can also use their voices to advocate and remind elected officials that childcare is an essential service for families like yours. You can contact your local elected representatives, champion the \$10-a-day childcare plan, and show appreciation for early childhood educators and childcare providers across the sector.